

Dedicated to People Flow™



SMARTER SOLUTIONS FOR YOU



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KONE

KONE CARE™ 24/7
CONNECTED SERVICES

Dear Valued Customer,

Thank you for placing your trust in KONE. As someone in charge of end-user safety and mobility, we understand how important it is for you to have an uninterrupted day to day movement. Wouldn't it be amazing if you knew the real-time status of all the elevators in your facility? If fact, wouldn't it be remarkable if you could detect and prevent the problem even before it occurs? With KONE, you can.

Welcome to the world of KONE Care™ 24/7 Connected Services

An intelligent, technology enabled service designed to predict and solve problems even before they occur. Making your life smoother and stress free!

What you get

- Predict, maintain and take action before equipment breakdown
- Peace of mind as equipment faces fewer faults and downtime
- Transparency - you will know exactly what's going on with your equipment
- Improved safety and seamless mobility for users
- Increases the value of your equipment - with improved performance

Some real time results

As the saying goes, the proof is in the pudding! Here are results obtained over 12 months from KONE's 24/7 connected equipment of different ages and buildings.

9
early symptoms
found per piece of
equipment
per year

60%
fewer issues
reported by
customers

25%
increase
in resolving
issues during
one visit

Excited? Do get in touch with us for more details on how you can enable this service at your facility.

www.kone.in

Warm Regards,
Team KONE

